

EPBF · Clercstr. 2 · 6441 CT Brunssum Netherlands

Brunssum : 06.09.2021

To : All participating EPBF members at

EC M-W-U23 & WHC athletes 2021.

Concern : Additional information Covid-19 situation

Dear all,

Please see below some additional information, provided by the Turkish Billiard Federation with regards to the Covid-19 rules & regulations during the event in November 2021:

## General:

- 1. The hotel has a safe tourism certificate issued by the Ministry of tourism all hotel staff are vaccinated with 2 doses.
- 2. All hotel staff have to wear mask during working hours.
- 3. All guests have to wear a mask when taking food from the open buffet in the restaurant during meals. (Masks are provided free of charge by the hotel staff at the entrance to the restaurant)

Following rules in below are determined by the Ministry of Tourism and Science Board of Ministry of Health:

- 1. All public domain for guests; such as Guest Rooms, Restaurants, Bars, Recreation Areas, Kids Club and Playgrounds, Meeting and Congress Halls are periodically disinfected by our trained disinfection teams for 24 hours with ULV (Ultra Low Volume Fine Spraying Technique) devices and effective disinfectants against Coronavirus approved by Turkish Ministry of Health.
- 2. Kitchen Areas, Warehouses, Offices, and spaces shared by staff are also disinfected regularly by the same team.
- 3. The effectiveness of cleaning and disinfection processes performed by staff with the ATP (Rapid Hygiene Control Kit) device is verified and recorded every day.
- 4. Body temperature controls are carried out to the guests and visitors with a thermal camera or contactless thermal sensor thermometers.
- 5. Temperatures of our guests is measured by thermal cameras placed at the lobby entrance doors of hotel.
- 6. Check-in and check-out of guests are done in accordance with the safe social distancing measures. Reception desks are disinfected by the receptionist after each process.











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- 7. Housekeeping staff and supervisors wash their hands and use new gloves, masks, and expendable swabs in each room cleaning process.
- 8. Guest rooms are cleaned and disinfected daily during your stay.
- 9. Checked out rooms are left for a certain period of time to be ventilated after necessary cleaning and disinfection procedures before being offered to our new guests.
- 10. Air conditioners and ventilation filters in guest rooms are regularly cleaned, maintained, and repaired.
- 11. High-touch surfaces in guest rooms, such as door handles, taps, toilets and sinks, air conditioning control panels, light switches, phone handsets, TV remotes, water heaters, and minibars are properly disinfected after getting cleaned by using licensed chemicals.
- 12. •All towels and textiles are changed daily within the standards. They are folded and collected without whisking and shaking before being delivered to the laundry in.
- 13. Food & Beverages are served by staff at the kiosks in open buffet.
- 14. Considering intensity, our snack restaurant buffets are either set menu or sequentially served while maintaining social distance.
- 15. All hot and cold drinks are served by service staff and not served directly from our bars.
- 16. Indoor pool, outdoor pools, and beach loungers are arranged according to social distancing measures and disinfected after each use.
- 17. All changing cabins at beaches and pools are regularly cleaned and disinfected.
- 18. Tables next to the chaise lounges, Pavilions and equipment at the beach and pier are properly disinfected after getting cleaned daily by using licensed chemicals.
- 19. Chemical and microbiological water analysis are regularly carried out by accredited laboratories, and the results are hanged on boards at each pool to be shared with our valued guests.
- 20. Pool cleaning and disinfection procedures are carried out in accordance with the Turkish Health Ministry Health Principles and Conditions Regulations that Swimming Pools will be subject to.

## Rules at venue:

- 1. We do not have any special rules, except that everyone in the venue have to wear a mask.
- 2. Spectators are allowed.

We don't have a so called "event bubble". People from outside the hotel are free to visit the event and / or the hotel.

Regards,

Gre Leenders / EPBF President











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